

## Feedback from 2024 Survey

Lisa is a valuable and well-regarded support worker – both myself and my daughter have quickly developed a relationship of trust and kindness with Lisa. Reliable, engaging support worker, kindness, trust and a genuine and honest commitment to ensure fun!

What aspects of our service works well?  
Having the same carer

What aspects of our service do not work well?  
Nothing to say

What do you think of your support worker?  
He is very good to me

Very professional, friendly, caring and personal service. Home from home with excellent cares. Everything – the whole Care Connect package is excellent. Added bonus is the Big Night Out, Doodles and Fever nights.

We are thrilled to bits. Very happy with everything. Support workers are brilliant

When I asked my son about Care Connect, I asked "do you like everything and everyone at Care Connect?". He said "yes, I want more"

We all love Rachael. My daughter has a wonderful relationship with her. We like that you keep the support worker for every session the same. No changing at the last minute

Keep doing what you are doing

My daughter is so happy. Shandy and Andy are so enthusiastic and up for anything. They understand and help when my daughter is anxious. There is honestly nothing that doesn't work well. My daughter absolutely adores both her support workers

I think Care Connect is amazing, I have never seen my daughter so happy. Your Big Night's Out are fab too

Fabulous, capable, friendly, knowledgeable staff. I love that they let the child choose where to go and what to do. I'm happy with all aspects

Andy, Carmen and Harvey are fabulous with my son. He absolutely loves his time out.

Care Connect is amazing  
Thank you for everything